

Andie Sobrato, LLC

Privacy Policy

(last updated February 2, 2021)

Andie Sobrato, LLC, a California limited liability company ("we" or the "Company") values its users' privacy. This Privacy Policy, effective on the date set forth above ("Policy") will help you understand how we collect and use personal information from those who visit our website, www.andiesobrato.com (the "Site") or make use of our online facilities and services, and what we will and will not do with the information we collect. Our Policy has been designed and created to ensure those affiliated with the Company of our commitment and realization of our obligation not only to meet, but to exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any given time. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page. If at any point the Company decides to make use of any personally identifiable information on file, in a manner significantly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their information in this separate manner.

This Policy applies to the Site and all related services, and it governs any and all data collection and usage by us. Through the use of the Site, you are therefore consenting to the data collection procedures expressed in this Policy.

Please note that this Policy does not govern the collection and use of information by companies that the Company does not control, nor by individuals not employed or managed by us. If you visit a website that we mention or link to, be sure to review its privacy policy before providing the site with information. It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent to better understand the way in which websites garner, make use of and share the information collected. We cannot be held responsible for the privacy and/or data collection procedures of any sites to which the Site links or refers.

Specifically, this Policy will inform you of the following:

1. What personally identifiable information is collected from you through our website;
2. Why we collect personally identifiable information and the legal basis for such collection;
3. How we use the collected information and with whom it may be shared;
4. What choices are available to you regarding the use of your data; and
5. The security procedures in place to protect the misuse of your information.

Personally-Identifiable Information We Collect

It is always up to you whether to disclose personally identifiable information to us, although if you elect not to do so, we reserve the right not to register you as a user or provide you with any products or services. The Site collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information etc. which may be used when you purchase products and/or services and to deliver the services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

In addition, the Company may have the occasion to collect non-personally identifiable anonymous demographic information, such as age, gender, household income, political affiliation, race and religion, as well as the type of browser you are using, IP address, or type of operating system, which will assist us in providing and maintaining superior quality service.

The Company may also deem it necessary, from time to time, to follow websites that our users may frequent to determine what types of services and products may be the most popular to customers or the general public.

Please rest assured that this site will only collect personal information that you knowingly and willingly provide to us by way of surveys, completed membership forms, and emails. It is the intent of this Site to use personal information only for the purpose for which it was requested, and for any additional uses specifically provided for on this Policy.

Why We Collect Information and For How Long

We are collecting your data for several reasons:

- To better understand your needs and provide you with the services you have requested;
- To fulfill our legitimate interest in improving our services and products;
- To send you promotional emails containing information we think you may like when we have your consent to do so;
- To contact you to fill out surveys or participate in other types of market research, when we have your consent to do so;
- To customize the Site according to your online behavior and personal preferences.

The data we collect from you will be stored for no longer than necessary. The length of time we retain said information will be determined based upon the following criteria: the length of time your personal information remains relevant; the length of time it is reasonable to keep records to demonstrate that we have fulfilled our duties and obligations; any limitation periods within which claims might be made; any retention periods prescribed by law or recommended by regulators, professional bodies or associations; the type of contract we have with you, the existence of your consent, and our legitimate interest in keeping such information as stated in this Policy.

Use of Information Collected

The Company does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

The Company may collect and may make use of personal information to assist in the operation of the Site and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally-identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from the Site.

The Company may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

The Company uses various third-party social media features including but not limited to and other interactive programs. These may collect your IP address and require cookies to work properly. These services are governed by the privacy policies of the providers and are not within the Company's control.

Disclosure of Information

The Company may not use or disclose the information provided by you except under the following circumstances:

- as necessary to provide services or products you have ordered;
- in other ways described in this Policy or to which you have otherwise consented;
- in the aggregate with other information in such a way so that your identity cannot reasonably be determined;
- as required by law, or in response to a subpoena or search warrant;
- to outside auditors who have agreed to keep the information confidential;
- as necessary to enforce the Terms of Service;
- as necessary to maintain, safeguard and preserve all the rights and property of the Company.

Non-Marketing Purposes

The Company greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in Company products and services). In certain circumstances, we may use the Site, newspapers, or other public means to post a notice.

Children under the age of 13

The Site is not directed to, and does not knowingly collect personally-identifiable information from, children under the age of thirteen (13). If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from our system's database, or in the alternative, that verifiable parental consent is obtained for the use and storage of such information. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use the Site.

Your Rights in Relation to the Personal Information we Collect

You have the right to access, correct, delete, restrict processing, and object to processing of your personal information. If you wish to (i) update, alter, delete or obtain a copy of your personal information that we hold; (ii) restrict or stop us from using any of the personal information which we hold on you, including by withdrawing any consent you have previously given to the processing of such information, unsubscribing or opting-out; or (iii) where any personal information has been processed on the basis of your consent or as necessary to perform a contract to which you are a party, request a copy of such personal information in a suitable format, you can request this by emailing us at the address set out at the end of this Privacy Policy. We endeavor to respond to such requests within a month or less, although we reserve the right to extend this period for complex requests and due to other circumstances.

Please note that, if you request that we restrict or stop using information we hold on you, or withdraw a consent you have previously given to the processing of such information, this may affect our ability to provide services to you or negatively impact the services we can provide to you and your experience of the Site. We reserve the right to deny you access for any reason permitted under applicable laws. Such exemptions may include national security, corporate finance and confidential references. If we deny access or correction, we will provide you with written reasons for such denial unless it is unreasonable to do so and, where required by local data protection laws, will note your request and the denial of same in our records.

Links to Other Websites

Our website does contain links to affiliate and other websites. The Company does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave the Site and to read the privacy statements of every website that collects personally identifiable information. This Privacy Policy applies only and solely to the information collected by the Site.

Notice to European Union Users

The Company's operations are located primarily in the United States. If you provide information to us, it will be transferred out of the European Union (EU) and sent to the United States. (The adequacy decision on the EU-US Privacy became operational on August 1, 2016. This framework protects the fundamental rights of anyone in the EU whose personal data is transferred to the United States for commercial purposes. It allows the free transfer of data to companies that are certified in the US under the Privacy Shield.) By providing personal information to us, you are consenting to its storage and use as described in this Policy.

Security

The Company takes precautions to protect your information. When you submit sensitive information via the Site, your information is protected both online and offline. Wherever we collect sensitive information (e.g. credit card information), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the webpage. While we use encryption to protect sensitive information transmitted online, we also protect your

information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally-identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

Notice to California Residents

If you're a California resident, you're permitted by California Civil Code Section 1798.83 to request information regarding the disclosure of your personal information by us to third parties for the third parties' direct marketing purposes. With respect to these entities, this privacy policy applies only to their activities within the State of California.

Acceptance of Terms

By using this website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy. If you are not in agreement with our terms and conditions, then you should refrain from further use of the Site. In addition, your continued use of the Site following the posting of any updates or changes to our terms and conditions shall mean that you agree and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy related to the Site, please feel free to contact us at the following email, telephone number or mailing address.

Email: info@andiesobrato.com
Telephone Number: 6502182264
Mailing Address:
Andie Sobrato, LLC
2204 Vineyard Ct
Los Altos, California
94024